

Thank you for your interest in our Dedicated Web Hosting Options!

We have included all the pertinent information below. Please let us know if there is anything further we can assist you with by phoning (011) 234 5045 or emailing us on support@afrihost.com

History of Afrihost

Since our inception in 2000 we have grown to be one of the leading Hosting providers for Small to Medium businesses in South Africa.

We are passionately dedicated to delivering a service that delights each and every client. Our primary focus is to deliver Web Hosting and we are currently servicing in excess of 8 000 domains and websites in this regard.

We provide 24 hours, 7 day a week support for all web hosting clients

We are convinced that we live up to our motto: "The Best Web Hosting Ever!"

How will you directly benefit by using Afrihost?

Focused on Web & Dedicated Server Hosting

- Website and Dedicated Server hosting is our passion and focus
- We host over 8000 websites for businesses employing anywhere from 1 to 500+ employees

Dedicated to Support

- We have a highly trained and dedicated web hosting support team.
- Our core competencies and skills ensure that all problems can be sorted out quickly and efficiently.
- Our aim is to delight each and every client with our service

Proven Track Record

- Offering web hosting for over 6 years
- Many Testimonials available at www.afrihost.com/testimonials.php
- 24 Hour, 7 Day a week Support for any web hosting problems

99% Uptime Guarantee:

- Our servers are monitored throughout every hour of every day.

- Support technicians are on standby 24 hours a day to ensure quick problem resolution if any downtime does occur

Built for Speed & Stability

- Best Hosting Datacentres: Afrihost makes use of the IS Datacentres in Rosebank and Bryanston.
- Web servers are configured to deliver optimal speed when delivering web pages to our client's website visitors

Data Security is a Priority

- Physical security ensured: All servers in secure and protected datacentres
- Website security ensured: Servers are behind a Fortinet Firewall.

Transparent Service Delivery

- Anybody within our organisation is available to speak to and help you: from the Managing Director down
- If you experience any problem we endeavour to let you know exactly what the problem was, how it was sorted out and what we will do to try and ensure that it will not happen again.

Value for Money:

- We leverage our large traffic use to ensure that our clients pay the best price possible for local hosting bandwidth

Description of Hosting Network

Your Dedicated Web Hosting server will be hosted in the Internet Solutions Data Centre in Bryanston Johannesburg.

When it comes to the Web, location is critical. Internet Solution's Internet Data Centres IDCs in Johannesburg offer a prime opportunity to locate Web services at the hub of corporate Internet traffic in South Africa. Their state-of-the-art hosting facility at the Rosebank point of presence can house up to 2000 servers at any one time.

THIS WORLD CLASS DATA CENTRE OFFERS:

- Fast and reliable access to the Internet to ensure efficient service for the corporate Web site's visitors. IS' local, national and international networks offer massive capacity and are fully managed and monitored. Direct

peering with local and international providers ensures efficient flow of traffic across the Internet.

- The correct skills and resources to ensure the servers are secure and properly maintained and supported. IS' team of multi-skilled, cross-disciplined engineers will manage all your requirements from installation to support.
- The physical environment must be suitably redundant to ensure that unforeseen events like power failures have no effect on the business. The IDC's technology ensures that online applications are never unavailable as a result of power failures.

FEATURES OF THE HOSTING INTERNET DATA CENTRE:

- The equipment and support rooms are contained in fully fire-rated enclosures. Automatic fire protection conforms to the latest environmental protocols.
- Appropriately selected "close-control" air conditioning maintains room temperatures at 21°C within a window of 2°C. The same units maintain constant humidity conditions at 50% within a range of 5%. This control ensures a stable environment, thereby enhancing life and performance of processing and switching equipment.
- The IDC is secured by online access control systems, integrated into the overall IS access control system.
- The IDC is cable friendly. Each area is fitted with access flooring and a sub-floor co-ordinated power and data cable management system.
- A secure, private and comfortable Customer Work Area allows for testing and staging work to be performed before servers are deployed in the live environment.
- The power system delivers Eskom power to the facility via automatically operated back-up generators, which are situated in a secure environment in the basement.
- Power supplies to the critical load components are fed via multiple parallel redundant UPS systems which are linked to a common supply.
- Environmental monitoring of the facilities is undertaken by means of water detection facilities, high temperature sensing, fire and fault conditions with response solutions being implemented automatically.

Dedicated Web Server Options:

Semi Managed (with Windows Small Business Server 2003 including SQL Server)

- Afrihost provides & manages the hardware, hosting infrastructure & network
- Client manages all software, operating systems and applications
- Afrihost does not provide any software licences
- Default setup with Windows Small Business Server 2003
- Root access for client
 - Dedicated server : **Monthly: R1450**
: **Set-up: R1495**
 - Microsoft Licence Cost : **R8299 ex VAT**

Semi Managed (with Linux Operating System & CPanel Software)

- Afrihost provides & manages the hardware, hosting infrastructure & network
- Client manages all software, operating systems and applications
- Default setup with Linux/FreeBSD and CPanel
- Root access for client
 - Virtual server : **Monthly: R750**
: **Set-up: R750**
 - Dedicated server : **Monthly: R1450**
: **Set-up: R1495**

Semi Managed (with Linux Operating System)

- Afrihost provides & manages the hardware, hosting infrastructure & network
- Client manages all software, operating systems and applications
- Root access for client
 - Virtual server : **Monthly: R750**
: **Set-up: R750**
 - Dedicated server : **Monthly: R1150**
: **Set-up: R1495**

Fully Managed (Linux or Windows)

- Afrihost provides & manages the hardware, hosting infrastructure & network
- Afrihost manages all aspects of Default Software & Operating system (i.e manages Linux Operating System/Windows Operating System and CPanel and Web Host Manager)
- Afrihost manages all backups and security.
- CPanel is provided for Linux installations.
- Microsoft Licensing costs for Windows servers are NOT included
- NO root access for client

- Virtual server : **Monthly: R1650**
Set-up: R750

- Dedicated server : **Monthly: R2400**
Set-up: R1495

Co-located

- Client brings own tower/desktop machine or server
- Sizing must be within H: 500mm D: 500mm W: 200mm

- Own machine : **Monthly: R1100**
Set-up: R 550

All packages include the following:

- No long term contracts – 30 day calendar month notice period
- 5 GB data transfer bi-directional per month
- R0.09 per MB over the 5GB
- R0.08 per MB over 50 GB
- R0.07 per MB over 100 GB
- Unique IP Address
- Remote Reboot
- Firewall Protection

Please note

- Both traffic requested from the Server and traffic received by the server (i.e. downloads and uploads) are measured in traffic throughput
- All prices include VAT (unless stated otherwise) and are valid for 30 days from the date of quotation.
- Monthly fees are invoiced monthly in advance.